

# Patient's Rights

- Right to **receive skilled PT services** regardless of your race, creed, religion, sex, or source of payment.
- Right to **be informed about all procedures** that will be performed in PT and the right **to refuse any treatment** at any time with repercussions or other consequences.
- Right to **participate in decisions** regarding your PT.
- Right to **be treated with respect** and consideration; to **be assured of confidentiality** in your treatment and records of your treatment; and to approve or refuse the release of records of your treatment to any outside party.
- Right to **receive an itemized**, detailed explanation of your total **bill** for therapy services.
- Right to **choose your provider** of PT services.
- Right to receive **assistance in finding and transferring your PT** to another therapist if it is in the best interest of your care.
- Right to **voice your complaints** and recommend changes in policies and services without fear of reprisal.

# Patient's Responsibilities

- To **provide accurate and complete information** about past and present conditions and treatments as they relate to your physical therapy.
- To **report unexpected changes** in your condition to the therapist immediately. This includes responding to request for updates.
- To **ask questions** if you do not understand any part of the treatment or teaching.
- To **follow the treatment plan** recommended by your physical therapist and attend all therapy session scheduled.
- To **be responsible for your actions if you refuse services**, or when you do not follow the instructions of your healthcare team or the instructions of Tactile Systems Technology personnel.
- To **meet your financial obligations** to Beth Shelly Physical Therapy as promptly as possible and to communicate directly with Beth Shelly if you are unable to do so or need more time.